A candidate for the Phlebotomy certificate program is expected to participate fully in activities required by all courses in the program. A student in the program must have abilities and skills of four varieties: observation, communication, motor and behavioral.

Reasonable accommodations will be made for disabilities; however, a candidate is expected to perform in a reasonably independent manner. The skills listed below are essential requirements for this program. Applicants and students should possess these abilities or be able to demonstrate the ability to satisfy these criteria with the help of compensatory techniques, assistive devices or other reasonable accommodations. We invite any candidate for the program to meet with the Director of BIDC to discuss any potential issues associated with meeting these requirements.

**Visual Observation:** The applicant must be able to participate actively in all demonstrations, laboratory exercises, classroom activities and clinical experiences in the various programs.

**Communication Skills:** The applicant must be able to communicate effectively with patients in order to elicit information, describe changes in mood, activity, posture, and assess non-verbal communication. The applicant must be able to effectively transmit information to patient, peers, faculty and staff in addition to all members of the health care team.

**Motor Function:** The applicant must possess sufficient motor functions to perform all skills necessary to carry out required techniques and/or perform patient care at the bedside. Students must have adequate muscle function and dexterity to walk, stand, bend, lift, move patients and provide emergency treatment to patients.

**Behavioral and Social Attributes:** The applicant must be able to demonstrate rational and appropriate behavior. The clinical experience places students under considerable mental and emotional stress as they undertake responsibilities and duties impacting patient lives. Individuals should give careful consideration to the mental and physical demands of the program prior to making application. The applicant must be able to exercise good judgment in addition to the development of mature and sensitive relationships with patients. Applicants must also be able to tolerate taxing workloads, function effectively under stress, adapt to changing environments, display flexibility and learn to function in the face of uncertainties inherent to the clinical problems of many patients. Compassion, integrity, concern for others, interest and motivation are personal qualities which each applicant should possess.  

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1 Phlebotomy Essentials, 4th Ed.